

## 2023 complaints and cases resolved by issue

	2023				2022			
	Non Broadcast		Broadcast		Non Broadcast		Broadcast	
	Complaints	Cases	Complaints	Cases	Complaints	Cases	Complaints	Cases
<b>Misleading</b>	<b>17,301</b>	<b>15,737</b>	<b>2,863</b>	<b>1,990</b>	<b>16,105</b>	<b>14,084</b>	<b>2,669</b>	<b>1,712</b>
%	-62%	69%	20%	38%				
<b>Offensive</b>	<b>1,484</b>	<b>903</b>	<b>2,444</b>	<b>1,029</b>	<b>1,283</b>	<b>848</b>	<b>2,289</b>	<b>1,046</b>
%	5%	4%	17%	20%				
<b>Harm</b>	<b>5,199</b>	<b>4,625</b>	<b>2,131</b>	<b>1,156</b>	<b>3,078</b>	<b>2,595</b>	<b>2,036</b>	<b>1,114</b>
%	19%	20%	15%	22%				
<b>No Issue</b>	<b>3,950</b>	<b>1,515</b>	<b>7,240</b>	<b>1,040</b>	<b>3,737</b>	<b>1,225</b>	<b>5,611</b>	<b>818</b>
%	14%	7%	49%	20%				