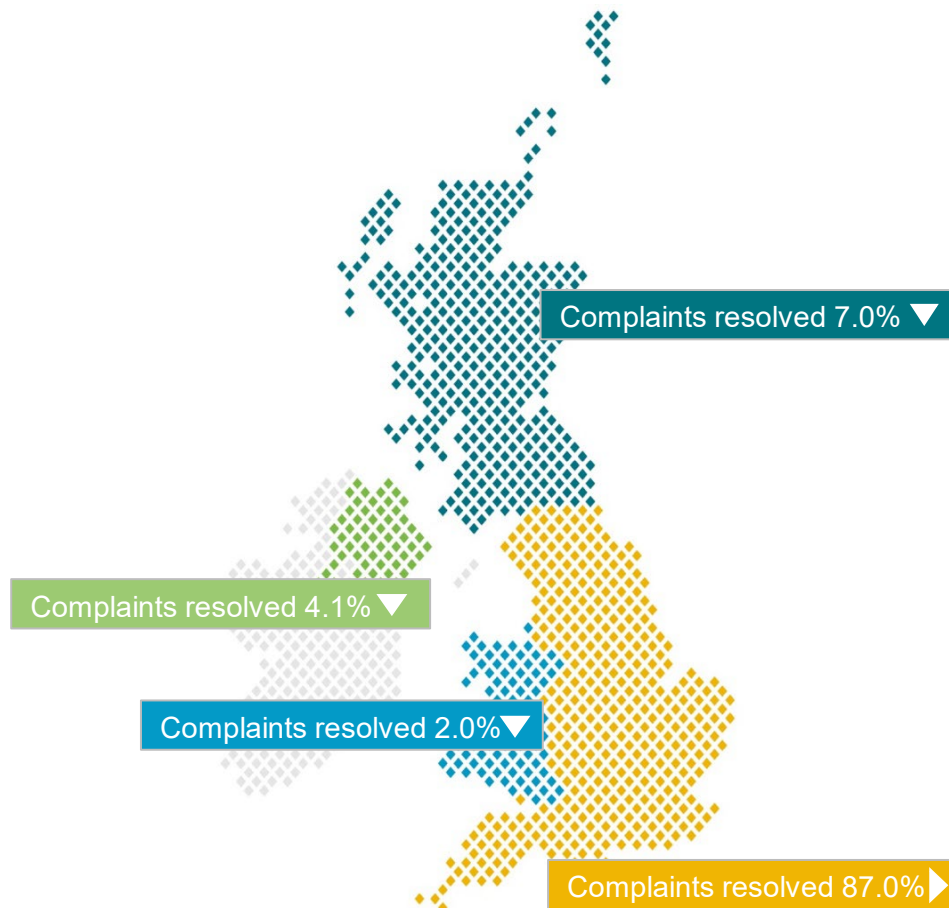


How 2023 complaints and cases break down across the UK



England (84.2% population)

Cases resolved	85.0%	▶
Cases resolved misleading:	84.9%	▶
Cases resolved harm:	86.2%	▶
Cases resolved offence:	80.7%	▶
Cases resolved no issue:	87.1%	▶

Scotland (8.2% population)

Cases resolved	8.1%	▶
Cases resolved misleading:	8.3%	▶
Cases resolved harm:	7.5%	▶
Cases resolved offence:	10.1%	▲
Cases resolved no issue:	7.2%	▼

Wales (4.7% population)

Cases resolved	4.6%	▶
Cases resolved misleading:	4.4%	▶
Cases resolved harm:	4.5%	▶
Cases resolved offence:	5.8%	▲
Cases resolved no issue:	3.6%	▼

Northern Ireland (2.8% population)

Cases resolved	2.3%	▼
Cases resolved misleading:	2.4%	▼
Cases resolved harm:	1.7%	▼
Cases resolved offence:	3.4%	▲
Cases resolved no issue:	2.1%	▼