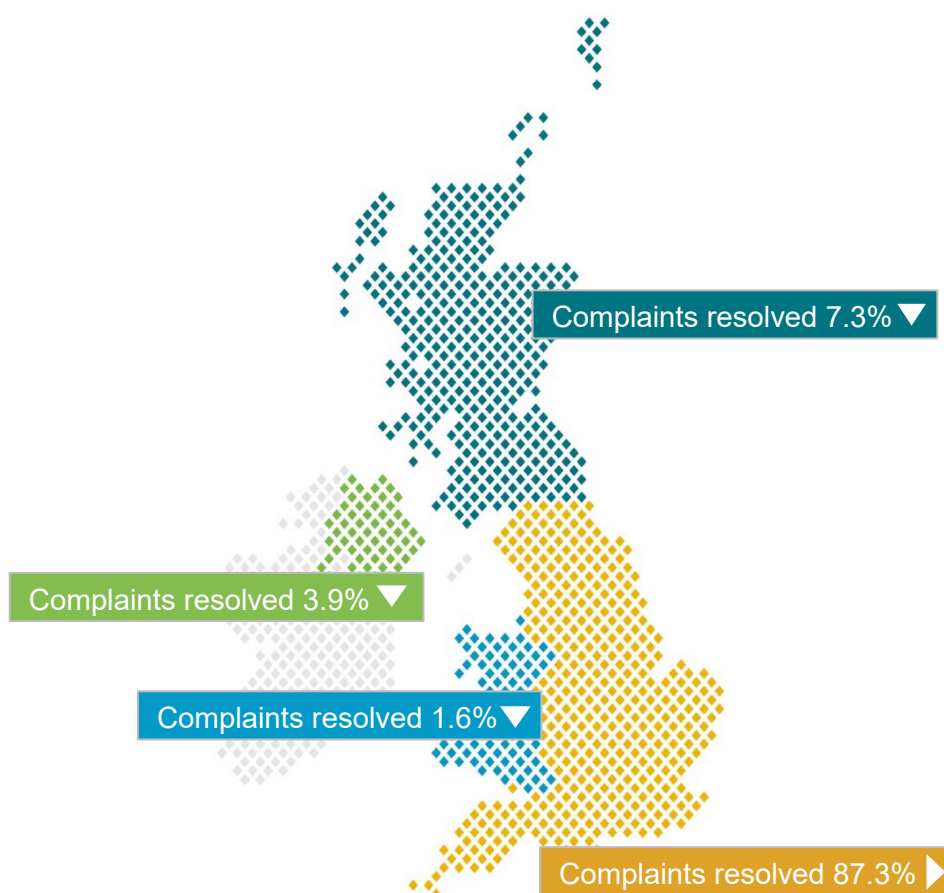


How 2024 complaints and cases break down across the UK



England (84.2% population)

Cases resolved	84.7%	▶
Cases resolved misleading:	85.0%	▶
Cases resolved harm:	83.6%	▶
Cases resolved offence:	82.5%	▶
Cases resolved no issue:	87.7%	▶

Scotland (8.1% population)

Cases resolved	8.8%	▲
Cases resolved misleading:	8.5%	▶
Cases resolved harm:	9.9%	▲
Cases resolved offence:	9.5%	▲
Cases resolved no issue:	8.3%	▶

Wales (4.6% population)

Cases resolved	4.4%	▶
Cases resolved misleading:	4.2%	▼
Cases resolved harm:	4.9%	▶
Cases resolved offence:	5.5%	▲
Cases resolved no issue:	3.1%	▼

Northern Ireland (2.8% population)

Cases resolved	2.1%	▼
Cases resolved misleading:	2.3%	▼
Cases resolved harm:	1.6%	▼
Cases resolved offence:	2.5%	▼
Cases resolved no issue:	0.9%	▼